

HomecareNet On Demand Technical Requirements

Introduction

This document describes the requirements necessary to operate HomecareNet™ On Demand, which utilizes Mediware servers and customer workstations. It outlines:

- Software Requirements
- Workstation Requirements
- Additional Requirements and Recommendations

Software Requirements

Category	Software	Comments
Browser	Microsoft® Internet Explorer version 6.0 or above	Free. Must be on each workstation.
Forms	Adobe® Acrobat® Reader® version 6.0 or above	Available free from Adobe Systems, Inc. Must be on each workstation.
Connectivity	A firewall that provides VPN capability, over a broadband (T1, DSL, or cable) connection. Or A PC with a secure internet connection (e.g. a VPN client)	Microsoft-compatible firewall recommended. HAI also has experience with Checkpoint, Cisco, and Sonicwall.
Communications	Microsoft® Windows Remote Desktop	Included with Microsoft® Windows. Required on at least one workstation for remote connections. Assign a strong password.
Electronic Claims Submission	ZirMed for 837 electronic claims; DayTech's CE2000 for NCPDP claims	Optional. More information available at www.zirmed.com and www.daytechcorp.com .

Workstation Requirements

Category	Recommended	Minimum
Operating System	Microsoft® Windows 2000 Professional or Microsoft® Windows XP Professional or Microsoft® Windows Vista (with latest Service Pack)	Microsoft® Windows 2000 Professional (with latest Service Pack)
CPU	Dual Core processor or better	Pentium 3 class processor or better
RAM	2GB or greater	512MB
Hard Disk Space	60GB or greater	20GB
Monitor	Color SVGA with 800 x 600 display or greater	Color SVGA with 800 x 600 display or greater

Additional Requirements and Recommendations

Category	Requirement	Comments
High-Speed Internet Connection	Required. T1, DSL, or cable modem connection	For access to HomecareNet On Demand servers, plus resources on the Internet and remote access by Mediware's Customer Support Center.
Printers	Most output is designed for printing on any PCL-compatible laser printer.	Selected forms can be printed on a dot matrix printer that supports Epson emulation.
Thermal Label Printers	Datamax M-Class and E-Class thermal printers	For printing of Pharmacy labels. Mediware recommends that you purchase a minimum of two printers, including one printer for each label size that you regularly use. For pricing, contact: Rick O'Bryan, Bar Code Direct, Inc. 781-878-5260, www.barcodedirect.com

Category	Requirement	Comments
		rick.obryan@barcodedirect.com
E-mail	Required for the primary support contact.	Must be able to accept attachments of up to 4MB.
PDA's, Laptops, or Tablets	Optional, for field clinicians using HomecareNet Mobile Clinician.	See HomecareNet Mobile Device Recommendations for recommended devices and more detailed requirements.
Document Scanner	Optional, for WebScan Pro users.	Must be able to scan to a network folder, use TWAIN or ISIS drivers, scan at 300x300 DPI Recommended but not required: <ul style="list-style-type: none"> • 50 Sheet Automatic Document Feeder Tray • Minimum speed of approx. 20 sheets/minute